

The GILLESPIE
Conference &
Special Event Center
53995 Indiana State Route 933
South Bend, IN 46637

**Upper Midwest Telehealth Resource Center
Annual Conference
September 13 and 14, 2022**

“Telehealth Insights: Workforce, Policy, and Beyond”



UPPER MIDWEST
Telehealth
RESOURCE CENTER

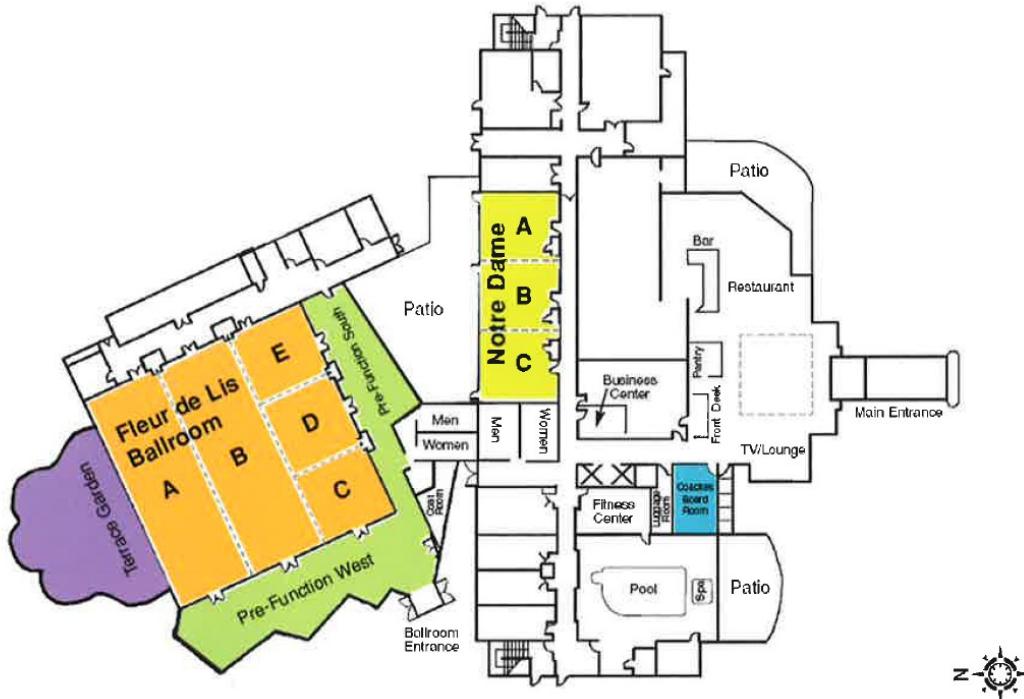
A program of the Indiana Rural Health Association

Conference Agenda Index

UMTRC Conference Description	1
The Gillespie Map for UMTRC Conference Meeting Spaces	2
2022 UMTRC Annual Conference Agenda	3-5
Featured Keynote and TTAC Showcase Speakers	6
Conference Fee + Hotel Information	7
Telehealth Technology Assessment Center (TTAC) Showcase	8
South Bend Local Attractions, Tour, and Restaurants	9-10

THE
GILLESPIE
CONFERENCE & SPECIAL EVENT CENTER

Designed for Any Event.
Dedicated to Your Event.



The highlighted areas represent the 2022 UMTRC Conference meeting spaces.

www.facebook.com/gillespieconferencecenter

Upper Midwest Telehealth Resource Center

2022 Annual Conference

September 13 and 14, 2022 (All Times are Eastern)

Monday, September 12, 2022

Exhibitor Setup 12:00 to 5:00 p.m.

Opening Reception FDL A/B
Exhibitor Breakout 5:00 to 7:00 p.m.

Tuesday, September 13, 2022

8:00-9:00 a.m.
Registration, Breakfast, and State Breakouts
(FDL Parlor A/B)

9:00-9:15 a.m.
(FDL Parlor A/B)
Welcome
Annah Anwar, MBBS, MPH
Program Director
Upper Midwest Telehealth Resource Center
Indiana Rural Health Association

9:15-10:45 a.m.
(FDL Parlor A/B)
Keynote Address
Remote Leadership: Revitalizing Your Staff through the Use of Telehealth
Jeff Butler
Author and Workplace Strategist
who Bridges Generational Differences
International TEDx Keynote Speaker

10:45-11:15 a.m.
Exhibitor Networking

10:45 a.m.-12:00 p.m.
TTAC Telehealth Technology Showcase

11:15 a.m.-12:00 p.m.
Breakout Sessions I

1 **Team-Based Approach: Developing an Advanced Practice Provider (APP) Hospitalist Program in the ICU with Telehealth**
Sarjoo Patel, MD
CEO
Beam Healthcare
(FDL Parlor C)

2 **Riding the Telehealth Rocket: Orbital Adjustments for 2022**

Jonathan Neufeld, PhD

Director
Great Plains Telehealth Resource & Assistance Center
(FDL Parlor E)

12:00-1:00 p.m.
Lunch

1:00-1:45 p.m.
Breakout Sessions II

1 **Increasing Access to Medical Imaging in Rural Communities**

Margaret Coad, PhD

Assistant Professor, Aerospace and Mechanical Engineering
University of Notre Dame
Jessica Devine
Data Coordinator
Indiana Rural Health Association
Xuhong Zhang, PhD
Assistant Professor, Department of Computer Science
Indiana University
(FDL Parlor C)

2 **Engaging Patient Connections via Virtual Care Pathways**

Marie Lee, MEd, PMP

Manager - Access Care Technology
Henry Ford Health System
Alexandra Hunter
Consultant - Virtual Care
Henry Ford Health System
(FDL Parlor E)

1:45-2:15 p.m.
Exhibitor Networking

Tuesday, September 13, 2022, continued

2:15-3:00 p.m.
Breakout Sessions III

OPTIONAL ACTIVITIES

1 Using RPM to Reduce Hospitalization in a Value-Based Care Model

Ryan Fox
EVP, Sales—Provider Market
AMC Health
Amy Field, MD
Medical Director
United Physicians
Mary Ellen Turk
Director of Clinical Services
United Physicians
(FDL Parlor C)

4:00-6:00 p.m.

Chat with TTAC for a deeper dive into the technology

2 Transition, Telepresence, and Telehealth: A Unique Simulation for Undergraduate Nursing Students During COVID-19

Terri Moore, MSN, RN
Instructor
Indiana State University
Heather Anderson, MSN, RN, CNE
Senior Instructor
Indiana State University
(FDL Parlor E)

3:00-3:45 p.m.
Breakout Sessions IV

Dinner on Your Own

1 Developing and Implementing a Telehealth Structure for Success

Brooke Bellamy, MBOE, SSBC
Senior Director
Access & Capacity Management
The Ohio State University Werner Medical Center (OSUWMC)
(FDL Parlor C)

2 Telemedicine Innovation: The Rural Hospital of the Future

R. Jason Hallock, MD
Chief Medical Officer
SOC Telemed
(FDL Parlor E)



Wednesday, September 14, 2022

8:00-9:00 a.m.

Registration/Breakfast/State Breakouts
(FDL Parlor A/B)

9:00-9:15 a.m.

(*FDL Parlor A/B*)

Welcome Back

Amnah Anwar, MBBS, MPH

Program Director

Upper Midwest Telehealth Resource Center
Indiana Rural Health Association

9:15-10:45 a.m.

(*FDL Parlor A/B*)

Keynote Address

**State of the Region: Current Telehealth Policies
and Legislation in Illinois, Indiana, Ohio, and
Michigan**

Mei Wa Kwong, JD

Executive Director

Center for Connected Health Policy

11:30 a.m.-12:15 p.m.

Breakout Sessions V

1 Bridging the Rural Cancer Care Gap

Matt Schultz, ACHE

Manager, Operations and Development
Cancer Treatment Centers of America
(*FDL Parlor C*)

2 Sending Common Signals: Aligning Payer Telehealth Policies

Diane Marriott, DrPH

Director
Multipayer Initiatives
University of Michigan
Marie Lee, MEd, PMP
Manager—Access Care Technology
Henry Ford Health System
(*FDL Parlor E*)

10:45-11:30 a.m.

Final Exhibitor Networking

Teardown Before Lunch

12:15-1:15 p.m.

Lunch, Awards, and Gamification Prizes

10:45 a.m.-12:15 p.m.

TTAC Telehealth Technology Showcase

Featured Keynote and TTAC Showcase Speakers

Jeff Butler is an author and workplace strategist who explores human behavior within the working world. His experience spans over 40 industries in 4 continents on how different cultures and employees interact

with each other. He studies common threads of behavior in industries such as IT professionals, underground utility workers, police officers to clothing retail chains. In addition, companies like Google, Amazon, John Deere, and Coldwell Banker.

As a researcher and practitioner, he also runs a consulting company and a tech company, TrinityFix, where he is able to test his ideas in different workplace environments. His ideas have made it to TEDx twice, appeared in dozens of media outlets including two books on human behavior:- **The Authentic Workplace** and **The Key To The New You** .

Currently, he lives in Dallas, Texas, as an out-of-place Californian.



Mei Wa Kwong, JD, has been named the new Executive Director for the Center for Connected Health Policy (CCHP), a program at the Public Health Institute. Ms. Kwong has been serving as Interim Executive Director since the sudden passing of CCHP's previous Executive Director, Mario Gutierrez, in August of 2017. Prior to that, Ms. Kwong was CCHP's Policy Advisor and the Project Director of the National Telehealth Policy Resource Center.



Ms. Kwong has been with CCHP since 2010. She heads numerous projects for the organization, is co-creator and co-author of CCHP's *50 State Telehealth Laws and Reimbursement Policies Report*, assists federal and state policy makers on policy issues, and is a recognized national expert on telehealth policy. Prior to joining CCHP, Ms. Kwong was the Policy Analyst for Children's Home Society of California where she worked on education and early childhood issues. She was recognized for her work by the Child Development Policy Institute. She received her Juris Doctorate from the George Washington University Law School and her undergraduate degree from the George Washington University School of International Affairs.

"No one can ever truly replace Mario who did so much not only for the telehealth field but the underserved and rural communities. As the new Executive Director, my plan is to continue on with the work Mario started to ensure telehealth can be utilized to provide services in the best way possible to those who need it," said Ms. Kwong.

The Center for Connected Health Policy is the federally designated National Telehealth Policy Resource Center. CCHP seeks to advance state and national telehealth policy to promote improvements in health systems and greater health equity. In its work as the federally designated National Telehealth Policy Resource Center, CCHP provides technical assistance to twelve regional telehealth resource centers nationwide. CCHP was created in 2008 by the California Health Care Foundation, which remains its lead funder. CCHP is a program of the Public Health Institute.



Jordan Berg is the Technology Assessment Specialist at the National Telehealth Technology Assessment Center (TTAC). He obtained his Bachelor of Business Administration in Management Information Systems from the University of Alaska, Anchorage.

Berg has over thirteen years of hands-on experience working with the Alaska Tribal Health System, with 10 years working in telemedicine, both in programmatic and technical roles. He is passionate about working with people, helping them to understand, evaluate, and assimilate telemedicine technology.

See page 8 for the TTAC Telehealth Technology Showcase details.

Conference Fee and Hotel Information

Conference Fee

A Conference fee of \$300 includes Conference materials, break refreshments, group meals, and reception.

All Conference information and online registration are available at
<https://www.umtrc.org/annual-conference/2022/umtrc-annual-conference/>

**Hilton Garden Inn South Bend
Gillespie Conference & Event Center
Individuals will be responsible for their own reservations.**

53995 Indiana State Route 933
South Bend, IN 46637

A discounted group rate is being offered until August 13, 2022, (midnight) for \$125 per night.
Reservations can be made by calling 574-232-7700. Please request the group rate for "UMTRC."

The Telehealth Technology Assessment Center Presents:

Telehealth Technology Showcase

What is a Technology Showcase?

The Technology Showcase is an opportunity to learn about telehealth related technology in a hands-on vendor neutral environment.

The Showcase is designed for participant interaction. Participants will be able to hold, compare and interact with innovative and emerging technology in the telehealth market space. Expect to see video and audio solutions, medical peripherals and technology to deliver care to patients at home.

TTAC staff will be on hand to answer questions about the technology present.

Who is it for?

The Showcase is useful for participants at every stage of their telehealth technology journey. Whether you are an organization or individual new to telehealth, or are planning an expansion of your program the showcase will have something for you.



Featured technologies for this event include:

- Broadband and connectivity technology
- Videoconferencing audio and video solutions
- Exam Cameras
- Direct to Consumer kits
- Telemedicine in a case
- Remote Patient Monitoring kits
- Wearable Health Monitoring Technology

Learn More about our
Technology Showcase



Visit us at the Annual UMTRC Conference

Day 1: Tuesday, September 13

Session 1 | 10:45 am - 12:00 pm

Chat with TTAC | 4:00 pm - 6:00 pm

Day 2: Wednesday, September 14

Session 2 | 10:45 am - 12:15 pm

Contact Us:



4th Annual
Upper Midwest TRC
**Telehealth
Conference**
September 13-14, 2022



September 13-14, 2022
Gillespie Conference Center
South Bend, IN
Register now at umtrc.org



SOUTH BEND EVENTS AND ATTRACTIONS

NATIONAL STUDEBAKER MUSEUM

The Studebaker National Museum shares the long and storied history of the automotive industry in South Bend and the greater region through the display and interpretation of Studebaker vehicles along with related industrial artifacts.

Website:

<https://www.studebakermuseum.org/>

POTAWATOMI PARK

Potawatomi Park has a new Splash Pad feature, an exercise track, a large Universally Accessible Playground, the popular, community built Kids' Kingdom playground, an outdoor Performance Arts Pavilion and viewing area, restroom facilities and much more.

Website:

<https://www.visitsouthbend.com/listing/potawatomi-park/8628/>

SOUTH BEND MUSEUM OF ART

This downtown art museum is home to three stories and five galleries representing Indiana and regional artists. The museum also has works from across the nation on display. The halls of South Bend Museum of Art are easy to navigate and explore.

Website:

<https://southbendart.org/>

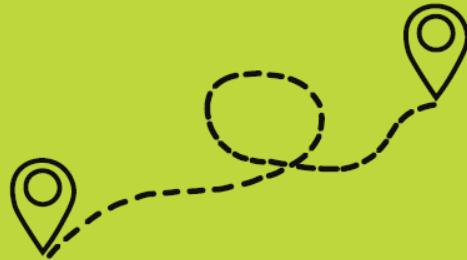
THANK YOU FOR JOINING US!

NOTRE DAME UNIVERSITY CAMPUS TOUR

The Upper Midwest Telehealth Resource Center (UMTRC) conference has partnered with Notre Dame University to provide a tour to interested participants. The tour will be led by Notre Dame staff and will feature stops at Notre Dame landmarks, including:

- The Golden Dome
- Basilica of The Sacred Heart
- The "Word of Life" Mural
- And More!

► TOUR LEAVES FROM THE GROTTO ON
TUESDAY, SEPTEMBER 13TH AT 4:00 PM



Contact for Questions:
Danielle Renckly
drenckly@indianarha.org | (317) 601 - 1020

SOUTH BEND RESTAURANTS

BREAKFAST AND CAFÉS

CHICORY CAFÉ

New Orlean's Style breakfast and seafood served all day

Hours: 7:30 AM - 5:00 PM

Website:

www.chicorycafe.net

Address:

105 E Jefferson Blvd Ste 103, South Bend, IN 46601

PURELY PRESSED

Organic coffee, juices, smoothie bowls, and more

Hours: 7:00 AM - 7:00 PM

Website:

purelypressedorganic.com

Address:

11251 N Eddy St STE 103, South Bend, IN 46617

FAST CASUAL

THE LAUBER

Pizza, bowls, signature cocktails, and sharable appetizers

Hours: 11:00 AM - 10:00 PM

Website:

thelauber.com

Address:

504 E Lasalle Ave Suite 2, South Bend, IN 46617-2726

WOOCHI

Sushi, cocktails, and Asian fusion dishes

Hours: 11 AM - 2 PM | 5 PM - 9 PM

Website:

www.notjustsushi.com

Address:

119 N Michigan St, South Bend, IN 46601

CAMBODIAN THAI

Authentic Thai food available for take-out or dine-in

Hours: 11:00 AM - 8:00 PM

Website:

www.cambodianthaisb.com

Address:

11251 N Eddy St STE 103, South Bend, IN 46617

FINE DINING

CAFÉ NAVARRE

Modern American cuisine with European influences

Hours: 4:00 PM - 9:30 PM

Website:

www.cafenavarre.co

Address:

101 N Michigan St, South Bend, IN 46601

COOKED EWE

An ecelectic selection of food and cocktails with patio seating

Hours: 12:00 PM - 10:00 PM

Website:

crookedewe.com

Address:

1047 Lincoln Way E, South Bend, IN 46601

LASALLE GRILL

Small plates and hardwood grilled entrees

Hours: 5:00 PM - 9:30 PM

Website:

www.lasallegrill.com

Address:

115 W Colfax Ave, South Bend, IN 46601

