Objectives

- How do I bill for a telemedicine visit with a Medicaid Patient
- What if my patient doesn’t have internet access?
- What if my patient is at home?
# Telemedicine Billing

<table>
<thead>
<tr>
<th>Payer</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Part B</strong></td>
<td><strong>Professional Fee</strong></td>
<td><strong>Normal CPT Code with Modifiers</strong></td>
</tr>
<tr>
<td>Urban Distant / Hub / Provider Site</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Facility Fee</th>
<th>Q3014</th>
</tr>
</thead>
</table>

### Part B Facility Fee

- **Urban**
- **Distant / Hub / Provider Site**

### Payer

- **Rural Originating / Spoke / Patient Site**
- **Q3014**

### Table: Telemedicine Billing Codes

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Q3014</td>
<td>Professional Fee for Telemedicine Services</td>
</tr>
</tbody>
</table>
When your patient is at home

- No Q3014 billing from the ‘originating site’
- Patient may have the ability to provide some vitals
- Provider has the opportunity to see the patient in their normal environment
- Refer to UMTRC/Events/Archived Webinars
  - Website Manner/Video Etiquette
  - Consent and Documentation
Telephone Exceptions for COVID-19

- Medicaid Public Health Emergency Bulletins
  - allow the use of telephone
  - Allow non-HIPAA compliant platforms
    - Facebook Messenger video chat, Google Hangouts
  - Only for the duration of the public health emergency
Place of Service Codes

- 02 - Telehealth
- 03 - School
- 05 - Indian Health Service Free-standing Facility
- 06 - Indian Health Service Provider-based Facility
- 11 - Office
- 12 - Home
- 50 - Federally Qualified Health Center
- 53 - Community Mental Health Center
- 72 - Rural Health Clinic

https://www.cms.gov/Medicare/Coding/place-of-service-codes/Place_of_Service_Code_Set
UMTRC Region at a Glance

- Updated State Reimbursement Summaries
- Updated Medicare Reimbursement
- Telehealth Reimbursement Summary Regarding COVID-19
Additional Resources and Contact

- COVID-19 Resources
- Telehealth FAQs
- “Starting a Telemedicine Program During the COVID-19 Pandemic” webinar recording
- Technology toolkits
- Other resources
- Monthly newsletter and updates

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