

## Michigan Telehealth Reimbursement Summary

Reimbursement for telehealth services is dependent upon the type of insurance in which the patient is enrolled: Medicare, Medicaid, or Commercial / Private Insurance.

### *Michigan Telemedicine Definitions + Michigan Legislation*

Each state has its own law(s) that define telehealth and/or telemedicine.

#### ***Michigan Telemedicine Definition***

Telemedicine is the use of telecommunication technology to connect a patient with a health care professional in a different location. MDHHS requires a real time interactive system at both the originating and distant site, allowing instantaneous interaction between the patient and health care professional via the telecommunication system. Telemedicine should be used primarily when travel is prohibitive for the beneficiary or there is an imminent health risk justifying immediate medical need for services. Providers must ensure the privacy of the beneficiary and the security of any information shared via telemedicine. The technology used must meet the needs for audio and visual compliance in accordance with current regulations and industry standards.

Telecommunication systems using store and forward technology, including asynchronous transmission of medical data or the use of robotics for remote access surgical procedures, are not included in this policy.

See [MSA 21-24](#) for details on asynchronous services.

**Source:** <https://www.mdch.state.mi.us/dch/medicaid/manuals/MedicaidProviderManual.pdf>

#### ***Legislation in Michigan***

For detailed legislation, see [UMTRC Legislation & Regulation](#) and scroll to see each respective state.

#### ***House Bill 5416 (2020)***

Effective June 24, 2020, House Bill 5416 would amend the Social Welfare Act to specify that, beginning October 1, 2020, telemedicine services would be covered under the medical assistance program and Healthy Michigan program if the originating site were an in-home or in-school setting, in addition to any other originating site allowed in the Medicaid provider manual or any established site considered appropriate by the provider.

Source:

[http://www.legislature.mi.gov/\(S\(lyv5ejmdkofyy5paeleccnwb\)\)/mileg.aspx?page=GetObject&objectname=2020-HB-5416](http://www.legislature.mi.gov/(S(lyv5ejmdkofyy5paeleccnwb))/mileg.aspx?page=GetObject&objectname=2020-HB-5416)

## *Michigan Medicaid*

Each state has its own unique Medicaid program. All telemedicine services must be reported with POS 02 and modifier GT per MDHHS policy. See Medicaid Provider Manual and applicable bulletins for additional information.

Source: [https://www.michigan.gov/documents/mdhhs/Telemedicine\\_012021\\_721828\\_7.pdf](https://www.michigan.gov/documents/mdhhs/Telemedicine_012021_721828_7.pdf)

### ***Michigan Provider Manual***

Section 17 – Telemedicine of the Michigan Provider Manual contains detailed information regarding covered Medicaid services for telehealth reimbursement. Michigan Medicaid does not reimburse for store and forward technology.

See: [https://www.michigan.gov/mdhhs/0,5885,7-339-71551\\_2945\\_5100-87572--00.html](https://www.michigan.gov/mdhhs/0,5885,7-339-71551_2945_5100-87572--00.html)

### ***Michigan Medicaid Policy Bulletins***

Michigan Medicaid Policy Bulletins can be found on the MDHHS site. See:

[https://www.michigan.gov/mdhhs/0,5885,7-339-71551\\_2945\\_42542\\_42543\\_42546\\_42553-87513--00.html](https://www.michigan.gov/mdhhs/0,5885,7-339-71551_2945_42542_42543_42546_42553-87513--00.html)

### ***Michigan Medicaid Reimbursement Fee Schedule***

The Michigan Department of Health and Human Services reimburses based upon the billing and reimbursement guidelines located on their website at:

[https://www.michigan.gov/mdhhs/0,5885,7-339-71547\\_4860\\_78446\\_78448\\_78560---00.html](https://www.michigan.gov/mdhhs/0,5885,7-339-71547_4860_78446_78448_78560---00.html)

Note that both provider and patient must have HIPAA compliant communication technology that must be synchronous and have both audio and visual components.

The “home” is an allowable originating site for telemedicine services within Michigan Medicaid per [MSA 20-09](#).

Additional Information on Telemedicine Policy and State Law can be found at

<https://www.cchpca.org/michigan/>

## *Medicare*

Medicare is a federal program, so program conditions of payment are the same across the United States. The Centers for Medicare and Medicaid Services (CMS) sets federal guidelines for telehealth reimbursement for Medicare patients. Medicare pays for certain provider types and certain outpatient

Corporate Office: 201 East Main Street, Suite 415, Washington, IN 47501

Satellite Office: 2901 Ohio Blvd., Suite 240, Terre Haute, IN 47803

Phone: 812/478-3919 \* Fax: 812/232-8602 \* [www.umtrc.org](http://www.umtrc.org)

Page 2 of 4

*Last updated June 2021*

professional services (CPT codes) for patients accessing care from sites in rural counties and HPSAs in rural census tracts.

CMS creates an annual Medicare Telehealth Services Fact Sheet. Here is the link to the 2020 version of this Medicare Learning Network (MLN) guide.

See: <https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/downloads/telehealthsrvcfsht.pdf>

Submit [telehealth services claims](#), using Place of Service (POS) 02-Telehealth, to indicate you furnished the billed service as a professional telehealth service from a distant site. As of January 1, 2018, distant site practitioners billing telehealth services under the CAH Optional Payment Method II must submit institutional claims using the GT modifier.

Code Q3014 describes the Medicare telehealth originating sites facility fee. Bill your MAC for the separately billable Part B originating site facility fee.

***During the Public Health Emergency (PHE), bill with:***

- Place of Service (POS) equal to what it would have been had the service been furnished in-person
- Modifier 95, indicating that the service rendered was actually performed via telehealth
- There are no billing changes for institutional claims; critical access hospital method II claims should continue to bill with modifier GT.

Once the PHE is over, Medicare will provide 60 days' notice for billing changes

Additional information on Federal telemedicine/telehealth laws and policy can be found at: <https://www.cchpca.org/federal/>

## *Private Payer*

**Each state is different, even within the same company, like Anthem, Blue Cross Blue Shield, or United that serve multiple states in the United States.**

### **Michigan Telemedicine Parity Law for Commercial Payers**

Contracts shall not require face-to-face contact between a health care professional and a patient for services appropriately provided through telemedicine, and insurers must cover telehealth services, as determined by the insurer or health maintenance organization. Telemedicine services shall be provided by a health care professional who is licensed, registered, or otherwise authorized to engage in his or her health care profession in the state where the patient is located. Telemedicine services are subject to all terms and conditions of the contract.

Sources:

[http://www.legislature.mi.gov/\(S\(flbh4kq0011mgllmjdx1mxmg\)\)/mileg.aspx?page=getObject&objectName=mcl-500-3476](http://www.legislature.mi.gov/(S(flbh4kq0011mgllmjdx1mxmg))/mileg.aspx?page=getObject&objectName=mcl-500-3476)

[http://www.legislature.mi.gov/\(S\(m3rpu5bppijr1z0a4a4ffifd\)\)/mileg.aspx?page=getObject&objectName=mcl-550-1401k](http://www.legislature.mi.gov/(S(m3rpu5bppijr1z0a4a4ffifd))/mileg.aspx?page=getObject&objectName=mcl-550-1401k)

Corporate Office: 201 East Main Street, Suite 415, Washington, IN 47501

Satellite Office: 2901 Ohio Blvd., Suite 240, Terre Haute, IN 47803

Phone: 812/478-3919 \* Fax: 812/232-8602 \* [www.umtrc.org](http://www.umtrc.org)

Page 3 of 4

***Last updated June 2021***



<http://legislature.mi.gov/documents/2019-2020/publicact/htm/2020-PA-0098.htm>

*Additional Information on Telehealth Policy can be found at the National Telehealth Policy Resource Center's website at: <https://www.cchpca.org/michigan/?category=medicaid-medicare&topic=overview>*